



It's very straight-forward

Pawnbroking is just another way of borrowing money. Hand over something of value you own and get a loan for up to 7 months. You can repay the loan any day and get your item back straight away.



How much does it cost?

Most Pawnbrokers charge no set up fee or initial costs. The loan is secured against the value of your item. Typically rates may be around 3% to 10% per month. Most loans will be offered for a period of either 6 or 7 months, but your item can be redeemed earlier on repayment of the loan and any interest due at that point.

A quick comparison

Compared to banks, on a £100 loan paid back after 30 days you might pay:

Pawnbroker	£8
Santander	£20
Barclays	£22.50
Pay day loan	£24*
Halifax	£30

Source Daily Mail May 2014
(Pawnbroker and Pay Day Loan average rate from NPA/ BBC Breakfast). Rates can change every day and this should only be taken as a general guidance.
*Rate Cap from Jan 2015

How much can I borrow?

You can borrow from as little as £5 – all you need to do is bring in the item and proof of your identity and your address.

Where do I find a pawnbroker?

There are more than 2000 NPA pawnbroker member stores across the country. Some are small shops, others are national chains. Visit our website to find your local NPA members stores.

Frequently asked questions

Q. Do I have the right to change my mind?

A. You will be given a receipt when you hand over the items you want to pawn, this acts as both a receipt and your credit agreement so it carries weight in law. You have the right to give notice to withdraw from the agreement within 14 days.

Q. What if I can't afford to redeem?

A. If you do not redeem and the loan was for more than £75 you will be entitled to any surplus after deducting loan and any interest and costs. The pawnbroker must sell the item for true market value.

Q. Is pawnbroking popular?

A. Over the course of a year, over 2 million loans will be agreed, typically for between £450 – £500. Pawn loans are generally offered for a 6 or 7 month period, but are typically redeemed in the third month – mostly because pawnbroking is designed to meet short term needs. 88% of all loans are redeemed and customer satisfaction is over 90%.

(Source Bristol Report and Daily Express 2011)

Q. Can I trust a pawnbroker?

A. Pawnbroking is regulated under the Consumer Credit Act 1974, it is overseen by the Financial Conduct Authority (FCA) and complaints can be made to the NPA www.thenpa.com or the Financial Ombudsman. Our members are subject to legislation, strict rules, and our code of conduct. Members are vetted to ensure they have suitable computer software to ensure calculations are all correct, CCTV security, good quality safes and systems.

Remember to look for the NPA logo

Pawnbrokers are professional, computerised, issue regulated consumer credit agreements and offer all the standard consumer protections associated with consumer credit lending. Their shops are bright, welcoming and modern. Consequently, the type of customer now, is a discerning, modern-thinking consumer.

The NPA, established 1892, represents over 200 members with over 2000 stores. Our members are subject to our rules and code of conduct. We stand for fairness and transparency, professionalism and excellence, and expertise in pawnbroking. Look for our logo on shops. You can trust an NPA member.



Contact the NPA at:

0207 9369497
sonia.sahota@thenpa.com
www.thenpa.com



To find your local NPA members stores, visit www.findapawnbroker.co.uk

