

“WHY CAN’T I JUST RENEW MY PLEDGE ?”

Pawnbroking is intended to be a **short term** form of borrowing.

You should aim to reclaim your property as soon as possible and by the end of the **original** seven month term...

...but we know that sometimes isn't possible.

When that happens, as **responsible lenders** we may allow you to “renew” your pledge but only **IF you can repay some of what you borrowed, as well as the interest due.**

We do not have to allow **any** pledge to be renewed, but if you wish to reclaim your property and can repay a reasonable amount of the loan capital, this usually **helps you repay your loan faster, with less interest.**

We strongly encourage you to make **part payment(s)** before the redemption date.

You may be able to **renew and reduce** at any time. This means repaying some of the loan capital as well as any interest due.

Please ask for our guidance. There is an advice sheet on our website.

You don't have to redeem or renew your loan at all.

While we never wish to SELL anyone's pawned property, allowing that to happen is **another** reasonable option. Sale of the property repays the loan and there may even be a surplus repayable to you.

If you are struggling with your finances, mental health or in any other way, please **TELL US** so that we can try to help.

If renewing your loan contract, the following framework shows the **MINIMUM** percentage of capital we now ask you to repay at the same time.
We can tell you how much this means for **your** loan.

| | |
|---------------------------------|--|
| 1st renewal : | interest accrued + 10% of the original loan |
| 2nd renewal : | interest accrued + 20% of the capital outstanding |
| 3rd renewal : | interest accrued + 30% of the capital outstanding |
| 4th renewal : | interest accrued + 50% of the capital outstanding |

We would NOT now wish to allow a 5th renewal.

If at any stage you need help, or think this is unmanageable but do not wish to lose your property, please ask to speak with the pawnbroking manager.

We have a range of options to assist.

We can also print you a leaflet **NOW**
Which provides further details of
FREE support and debt advice.



Remember :

- Always try to repay your loan as quickly as you can.
- Renew a loan only if you are confident that it is in your best interests.
Does the benefit and likelihood of getting your property back outweigh the interest to be paid?
- If borrowing for longer than a normal pledge term, could you get a better deal borrowing from another credit provider like a bank? *If so, we may be able to hold your pledge while you arrange that.*
- Smaller loans may attract higher interest rates. Check our rate bands in store and ask us for help if you need it.
- Allowing your pledge to be sold can be the rational, best option.
- NEVER borrow from unregulated lenders.